

## We Asked Analysts...



What percent of the presentations you see would you consider "very good"?



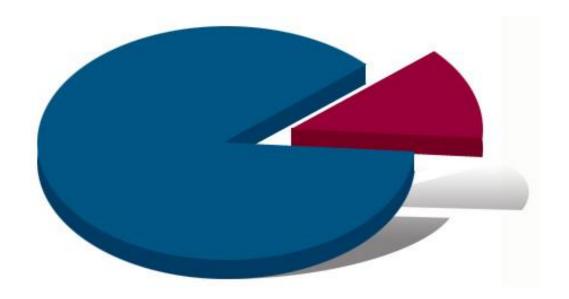






## Few Good Investor Presentations





"Only 6-20% of investor presentations are very good"

Analysts



## Its All About "The Art of Telling Your Story"



 "The problem today is that nobody knows how to tell a story. And what's worse is that nobody knows that they don't know how to tell a story" Don Valentine, Venture Capitalist CA

Focus should be on the speaker and story, graphics are support

– like on TV news









Your company's investor communications universe

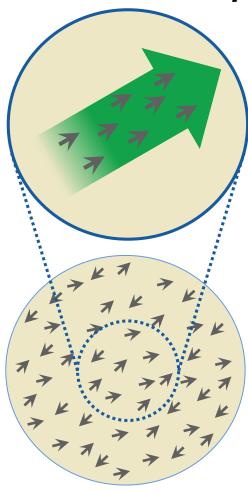


#### REASON#2: THE CHALLENGE:

## To Extract and Distill The Story



#### Your investor story



Your company's investor communications universe



# In Today's Environment All the More Need to Cut Through the Clutter

- Today's investor culture
  - Information overload
  - Sophisticated
  - Skeptical
  - Busy on their iPhones / Blackberries







# A Presentation That Tells a Story is a True Differentiator



In a highly complex world, a clear investment story is an incredibly rare commodity



# The Reality is Most Presentations Look Quite Similar...





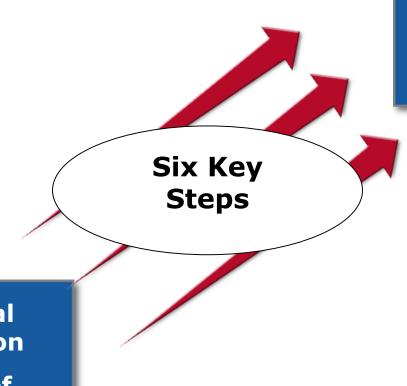
## The Challenge is to Differentiate your Company!





## How to Build a Compelling Investor Presentation





A Compelling Presentation

The Typical Presentation

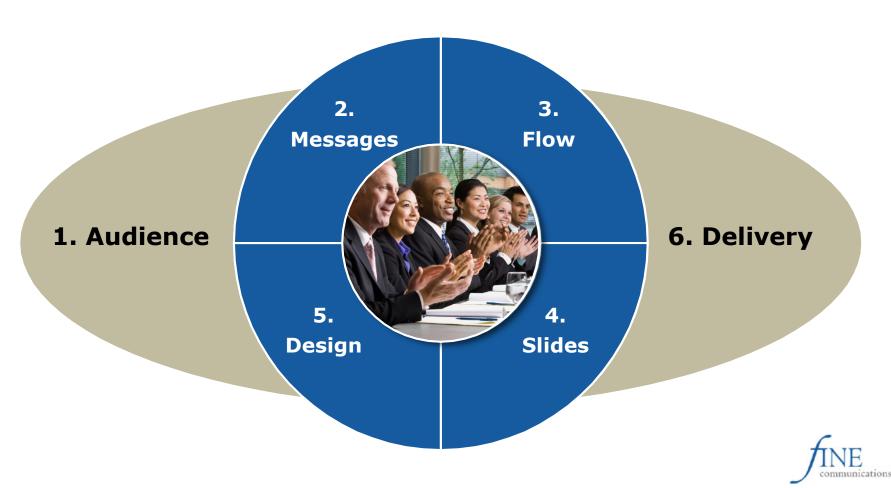
- A Deck of Slides



## Six Steps to A Compelling Presentation™



#### **Successful Presentation**



## What Question is on Audience's Mind?





WIIFM: What's in it for me?



## Three Ways to Connect with Your Audience





## Research the audience







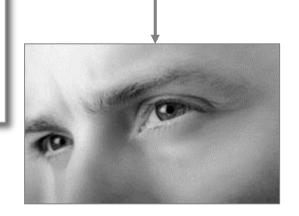


## Research and Analyze Audience



"To sell John Brown what John Brown buys, you've got to see things through John Brown's eyes"

David J. Schwartz, PhD



FINE communications inc.

## **Example of Checking with the Audience: Results of Questions: Analyst #1: Nigel Dally, Morgan Stanley**

- 1. How is the company perceived by investors?
  - Positives?
    - Return Improvement
    - Investment Management & Retirement
    - Deferred Taxes
    - Management
  - Negatives?
    - Variable Annuities Exposure
    - · No Near-Term Capital Return
    - Overhang of ING Group's 71% Ownership
- What are the top 3-4 reasons why this is a good business?
  - 1. Company has identified and is executing on broad range of initiatives targeting margin expansion, growth
  - 2. Strong investment management operations with solid performance and improving distribution capabilities
  - 3. The company has considerable DTAs.
- What are the key obstacles holding investors back?
  - 1. Considerable legacy VA exposure
  - 2. No near term capital returns as majority of \$1.2-\$1.4 billion of free cash flow will not be available until 2015-16.
  - 3. Overhang of stock held by ING Group means that there will be at least another secondary offering before the end of 2014.



## Three Ways to Connect with Your Audience





Research the audience



Address misconceptions about company



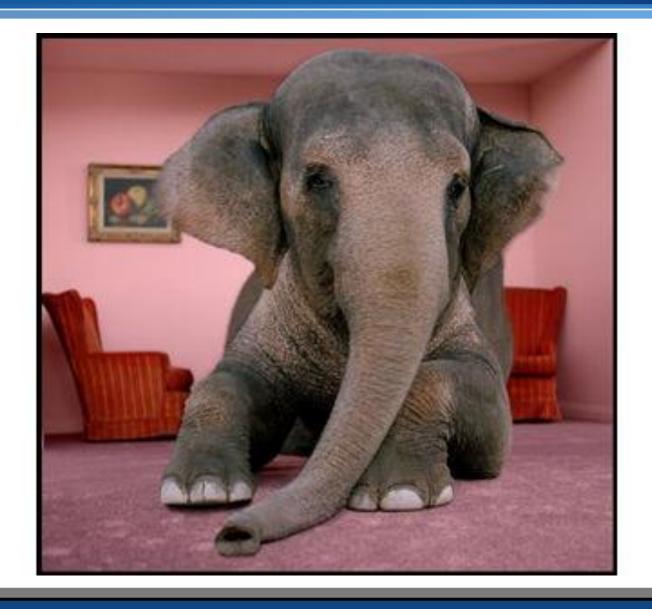






## Address Any "Elephants" in the Room









## **Investor Presentation**

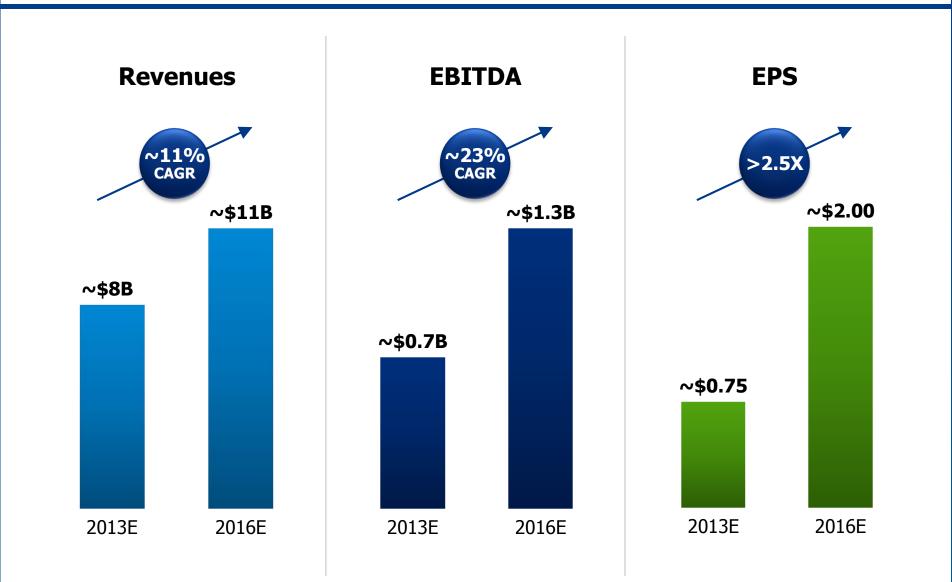
September 2013



## Masco Going Forward: A Sharper Focus

Masco	Past		Future
Growth	Market-driven	$\rightarrow$	Outperforming
Portfolio	Broad	<b>&gt;</b>	Optimized
Cost containment	Moderate	<b>→</b>	Strong
Acquisitions	Multiple	<b>→</b>	Targeted
Capital allocation	Mixed	$\rightarrow$	Disciplined
Transparency	Average	<b>→</b>	High

## Comprehensive Plan with Clear Goals





## Three Ways to Connect with Your Audience





Research the audience



Address misconceptions about company



Cover issues important to the audience













## **Addressing 4 Key Investor Questions**



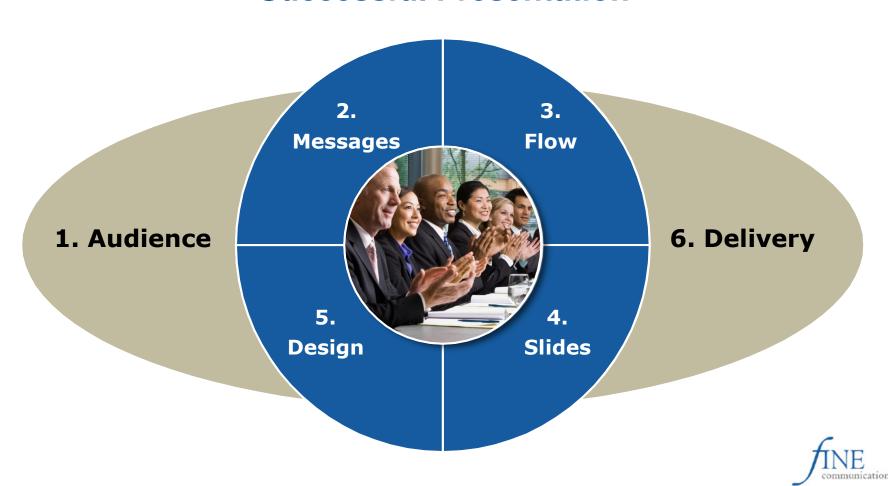
- 1. What will drive our future growth?
- 2. How can we improve financial results in Europe?
- 3. How do we intend to utilize our strong balance sheet?
- 4. Can we further improve sales diversification?



## Six Steps to A Strategic Communications Platform



#### **Successful Presentation**



## The Question to Ask...



"What three things do I want my audience to remember after they leave the presentation?"







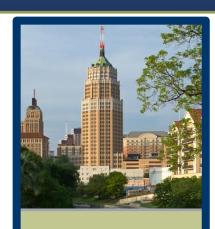
**Investor Presentation** 

#### **THESIS**

## **Sector Leadership Built on Unique Capabilities**

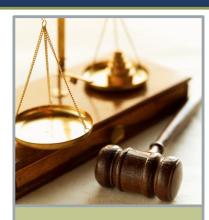


### **Sector Leadership**



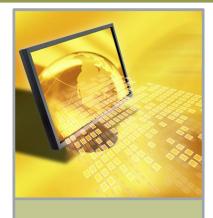
#### **Positioning**

singular focus



#### **Performance**

consistent



#### Growth

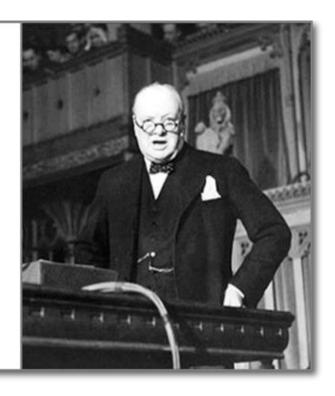
longrunway

## "If You Have a Point to Make...



...don't try to be subtle or clever, use a pile driver. Hit the point once. Then come back and hit it again. Then hit it a third time with a tremendous whack!"

Winston Churchill

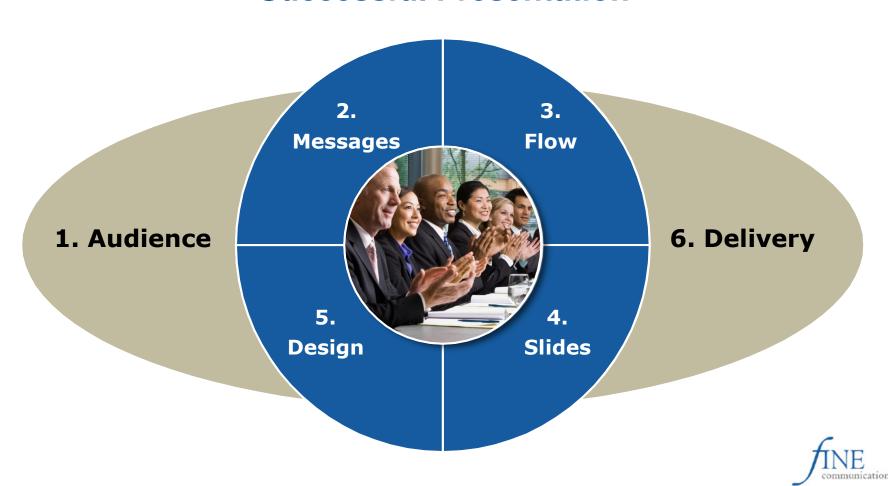




## Six Steps to A Strategic Communications Platform



#### **Successful Presentation**



## "People Aren't Naturally Built to Absorb Raw Data...



...but if you organize information into a compelling story, your audience will remember it for years!"

Peter Guber, Author

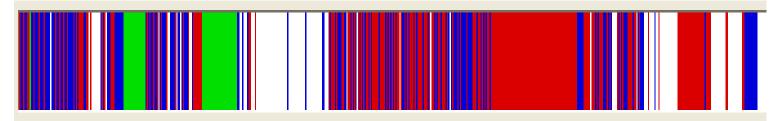




## Most Presentations are a Fragmented Set of Slides



#### Typical presentation – fragmented



#### **Compelling presentation – logical flow**





## It's All About the Flow!



# The Flow is Central to Creating a Compelling Presentation



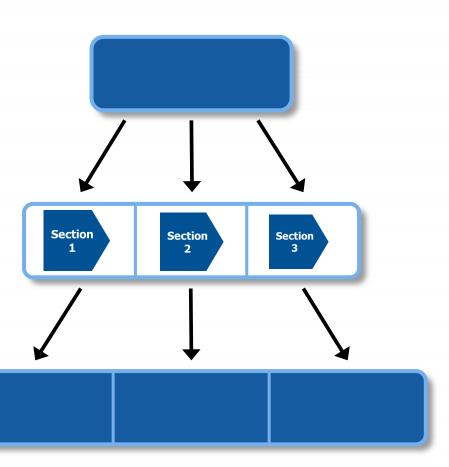
## A Message Driven Flow Works Best



Investment thesis

Message-driven sections

Content / slides





## The Three Key Strategic Issues Investors Want to See in a Presentation — Ideally One Section on Each Issue

## Section 1

#### Issue #1: Credibility

- Number one factor determining investor decisions is credibility
- Examples: past performance, met goals, transformed business

## Section 2

#### **Issue #2: Differentiation / Strengths / Platforms**

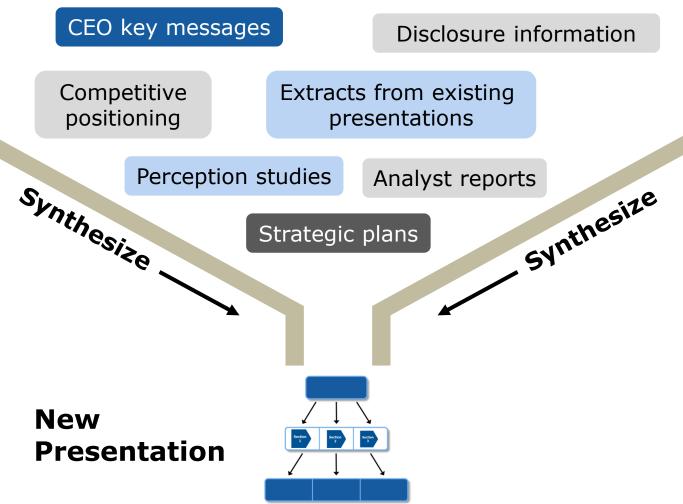
- What differentiates your company?
- Examples: unique market position, proprietary products, low cost position, differentiated business model, three strong platforms

## Section 3

#### **Issue #3: Strategy**

- What are the future plans and goals
- Examples: three point strategy, four key drivers, revenue and earnings growth, goals next xx years

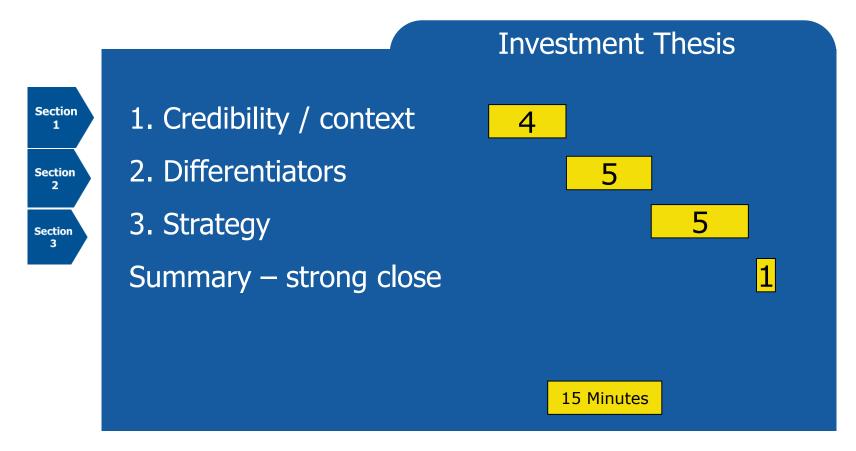
## What Ingredients Go Into the New Presentation?





#### Flow: A Closer Look











#### **Investor Presentation**

Example of Structure

#### **Investment Thesis**



Strong record of execution

Building on three solid platforms Differentiation

Delivering dependable growth

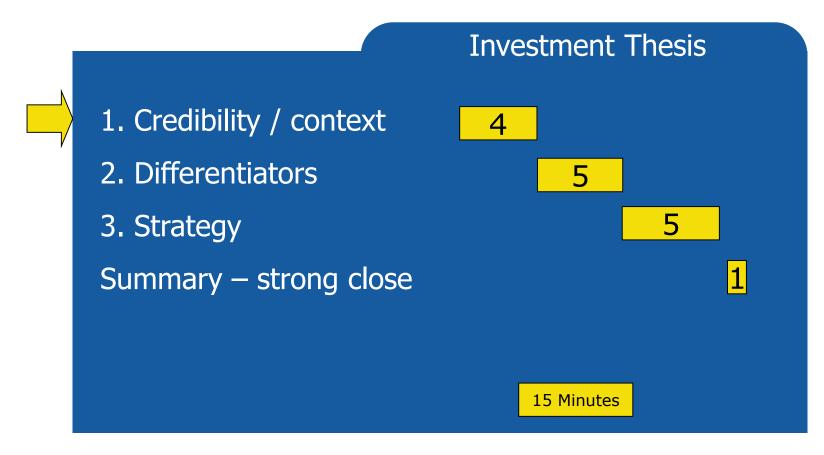
Credibility

Strategy



#### Flow: A Closer Look











**Investor Presentation** 



#### Strong record of execution

Building on three solid platforms

Delivering dependable growth



#### Strong Record of Execution – Key Initiatives

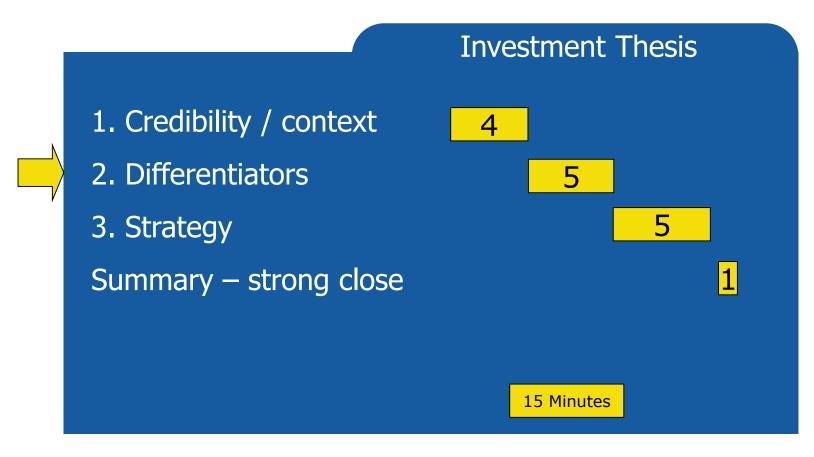


- Leverage web to improve margins of Vacation Exchange
- Grow Vacation Rentals business
- 4 Strengthen Hotel Group value proposition

Deliver
strong cash flow
and
~20% EPS
growth

#### Flow: A Closer Look







#### **Investor Presentation**



### A Disruptive Business Model

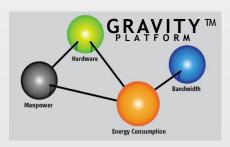
- 1 Leverage proprietary platform
- 2 Apply powerful user acquisition model
- 3 Build unique SMB IT relationships
- 4 Target Large Service Organizations
- 5 Continually innovate new products



## 1. Leveraging Proprietary Technology Platform

#### The Gravity™ Platform

- Proprietary platform of software, databases, servers, security
- 7 data centers in US, Europe, and APAC
- Peer-to-peer architecture



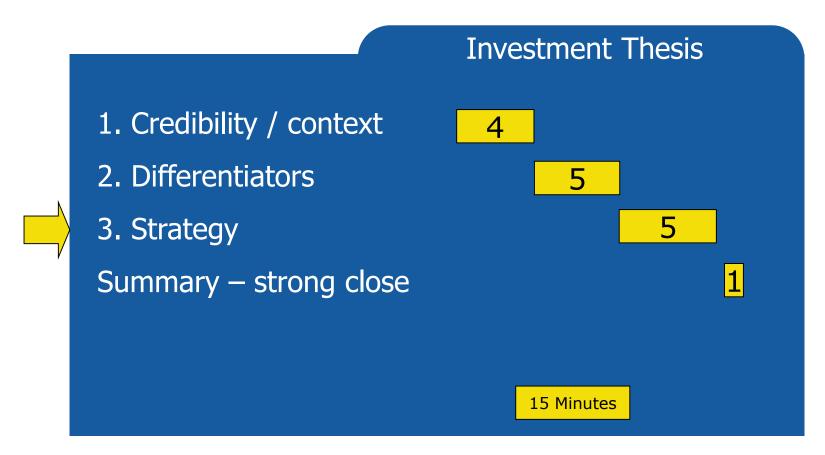
## Powerful Competitive Advantages

- Delivers faster, lower cost data transfer
- Supports unique "freemium" client acquisition model
- Scalable and secure "moat"

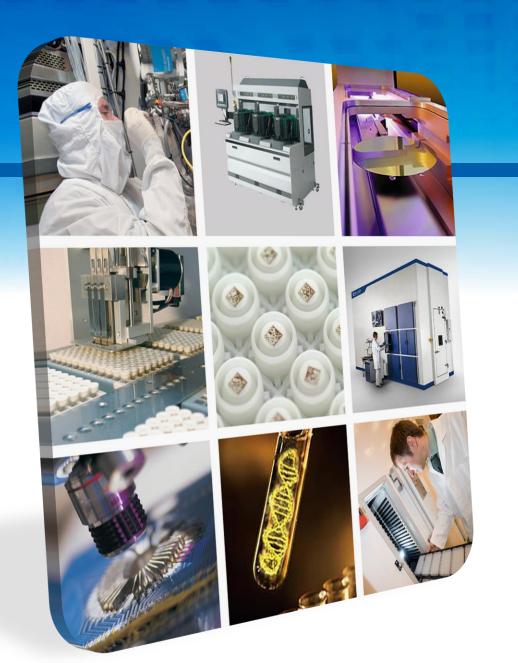


#### Flow: A Closer Look











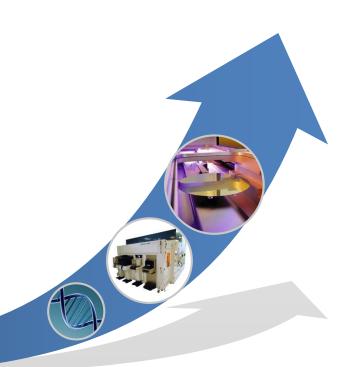
## **Investor Presentation**

May 2014

#### Key Performance Drivers Going Forward



- Extend leadership in core Semiconductor and Adjacent markets
- Rapid growth of Life Sciences division
- 3 Drive margin expansion
- Disciplined capital deployment

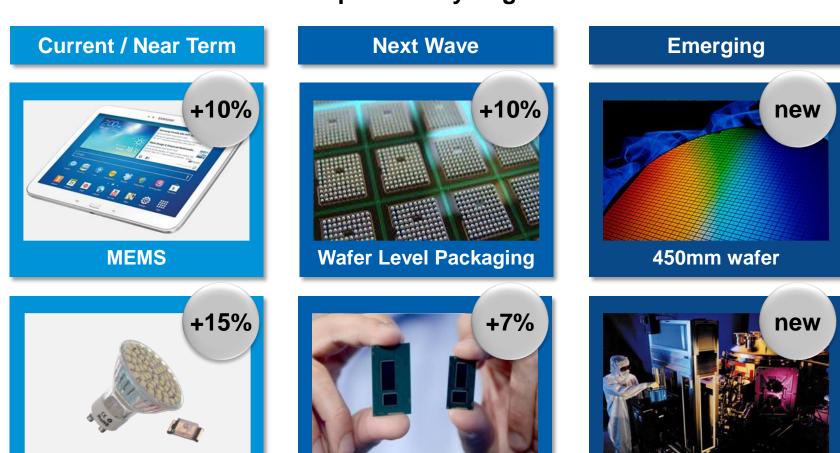


#### Extend Leadership in Core Semiconductor and Adjacent Markets



**EUV lithography** 

#### **Annual Growth We Expect in Key Segments Next 2-3 Years**

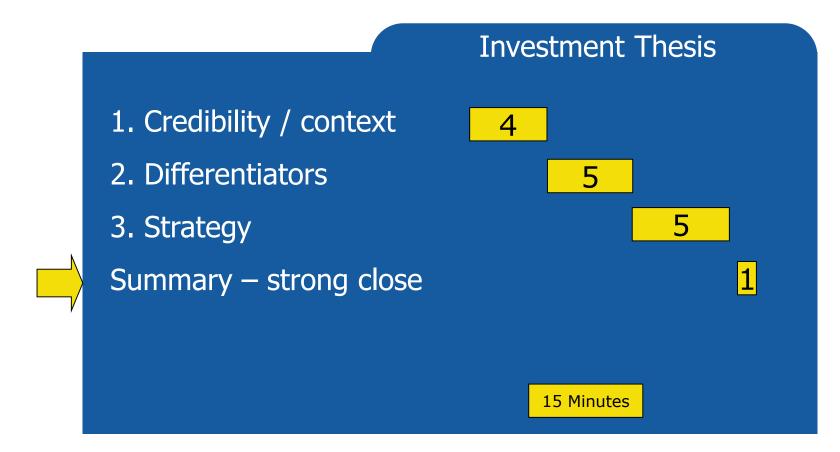


14nm, 10nm

**LED SS Lighting** 

#### Flow: A Closer Look











**Investor Presentation** 

#### Powerful Cash Flow. Drives Dependable Growth.



Execution

#### Strong record of execution

- Transformed Vacation Ownership business model
- \$750M turnaround in cash flow last 3 years

Solid Platforms

#### **Building on three solid platforms**

- Extending lead of all platforms
- Continuing to optimize operations

Growth

#### Delivering dependable growth

- Using free cash flow for targeted growth
- Targeting 20% sustainable EPS growth



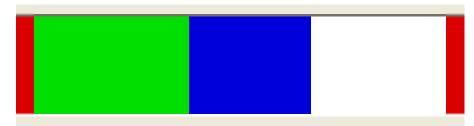
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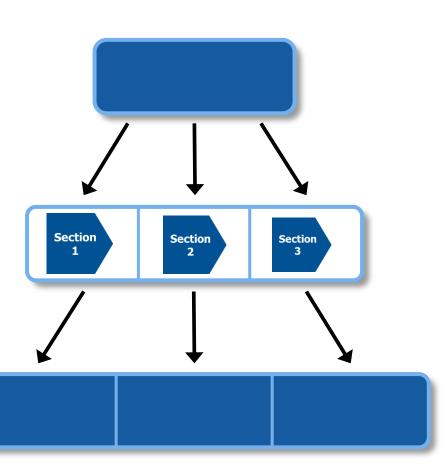
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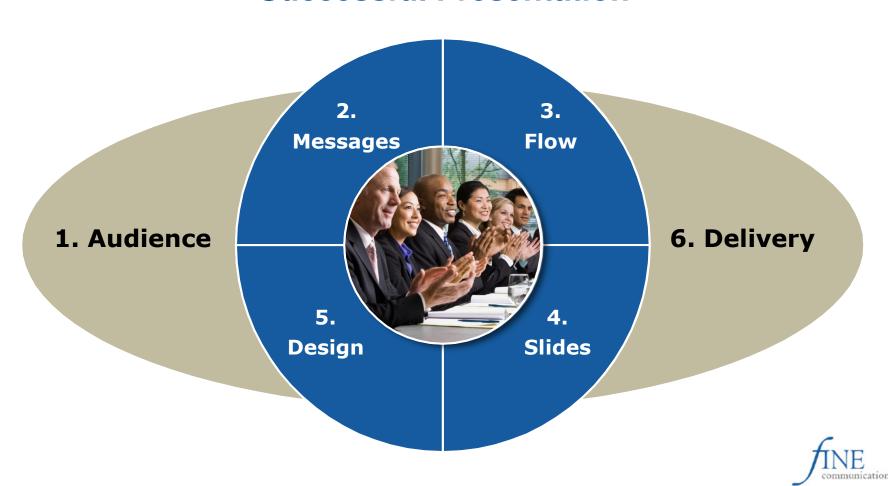




## Six Steps to A Strategic Communications Platform



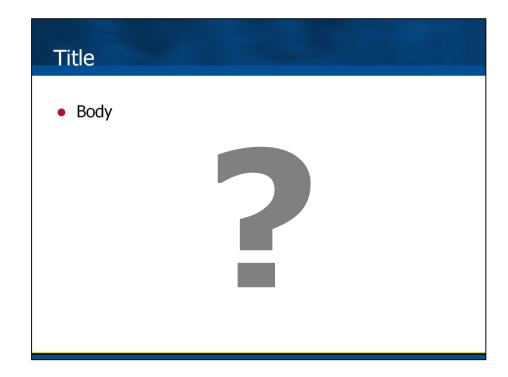
#### **Successful Presentation**



## A Question ...



## "What makes a good slide?"





#### Answer ...



#### Clear Takeaway in Title

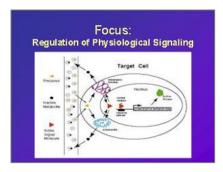
- Concrete support of takeaway
- Clear and simple



## 1. One Takeaway Point Per Slide



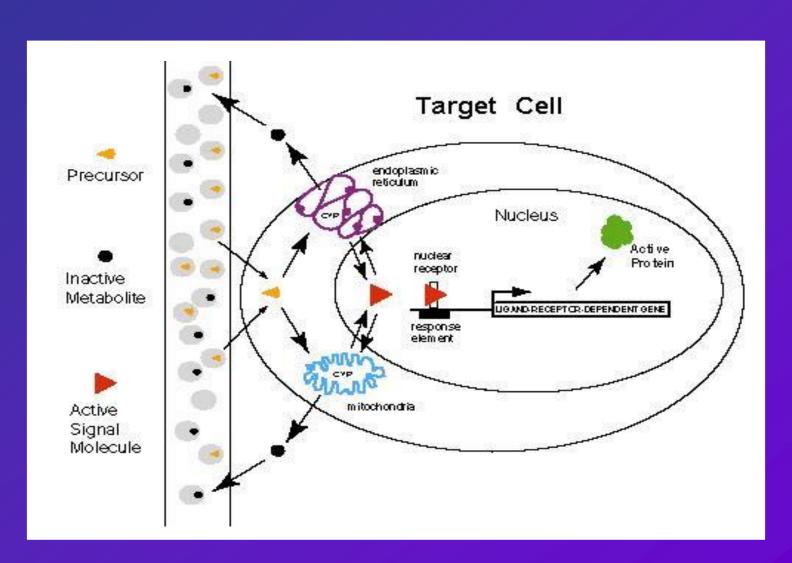
- Guide eye to point
- Put point in title
- Avoid data creep, keep it simple
  - No sentences
  - font >24
  - White space







## Focus: Regulation of Physiological Signaling







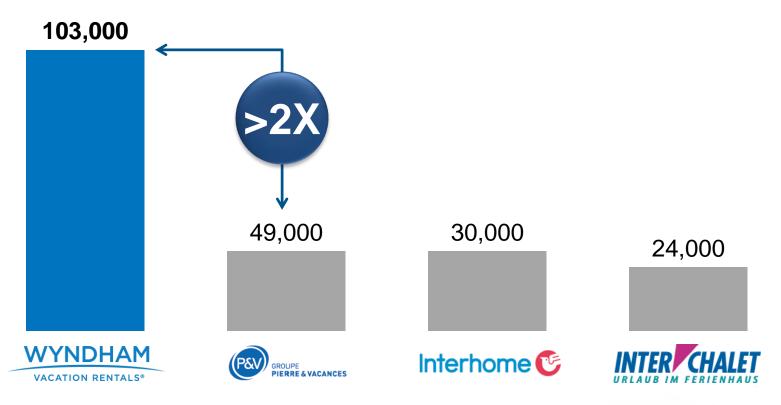
#### **Investor Presentation**

July 2014

#### Market Leader: >2X Larger than Next Biggest Player



#### **Number of Vacation Rental Units**



## 2. Guide the Eye to the Point



- Make it easy to see the point
- Use
  - arrows
  - circles
  - creative designs
  - animation
  - color highlights

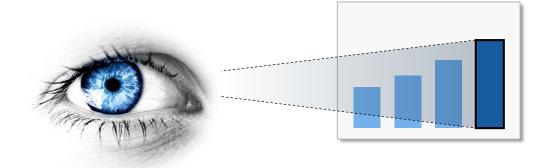




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  - color highlights







- Avoid data creep, keep it simple
  - no sentences
  - font >18
  - white space

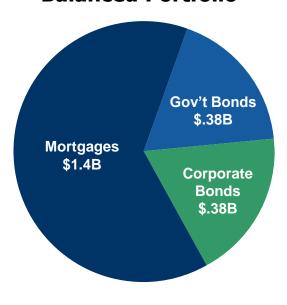








#### **Balanced Portfolio**



Portfolio	\$2.16B
Inception date	1996
Losses	0%
No losses	

<b>Bond Overview</b>			
Facility	Balance	Maturity	Rate
Rating AA or better Rating BB+ or better	0.19 0.19	2013 2015	L + 2.50% L + 3.00%
Corp. bond holdings	0.38		4.80%
US Treasury Bond US Treasury Bond	0.18 0.10	2010 2011	3.625% 3.875%
US Treasury Note Gov't holdings	0.10	2012	1.875% 3.25%
<b>Total bond holdings</b>	0.76		4.05%

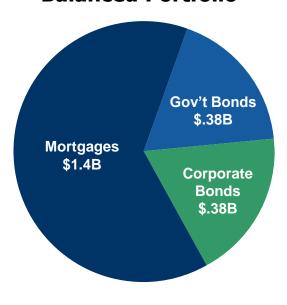
#### **Portfolio Objectives**

- The investment seeks maximum real return.
   The fund normally invests at least 80% of net assets in inflation-indexed bonds of varying maturities. It invests primarily in mortgages.
- It may invest up to 10% of total assets in highyield securities ("junk bonds"). The fund may invest all of assets in derivative instruments.





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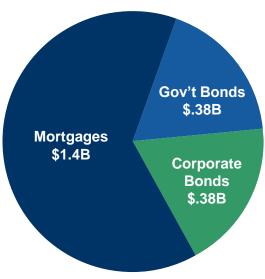
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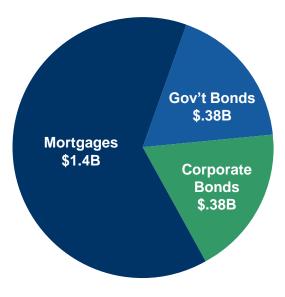
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Gov't holdings	0.38		3.25%
<b>Total bond holdings</b>	0.76		4.05%





#### **Balanced Portfolio**



Portfolio	\$2.16B
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Losses	<b>0</b> %
No losses	



# Losses on \$2.16B portfolio







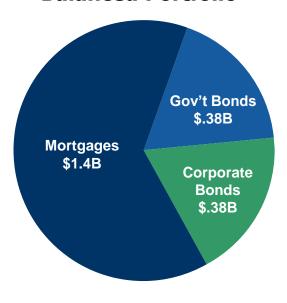
Zero



## Portfolio



#### **Balanced Portfolio**



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No losses		

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# The Story Test: Layout the Titles – Do They Tell a Story?







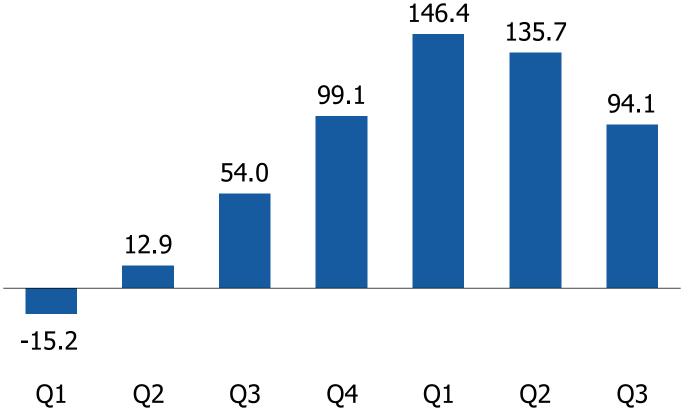


## 1. One Takeaway Point Per Slide



### **Bank Indebtedness**

\$ Millions

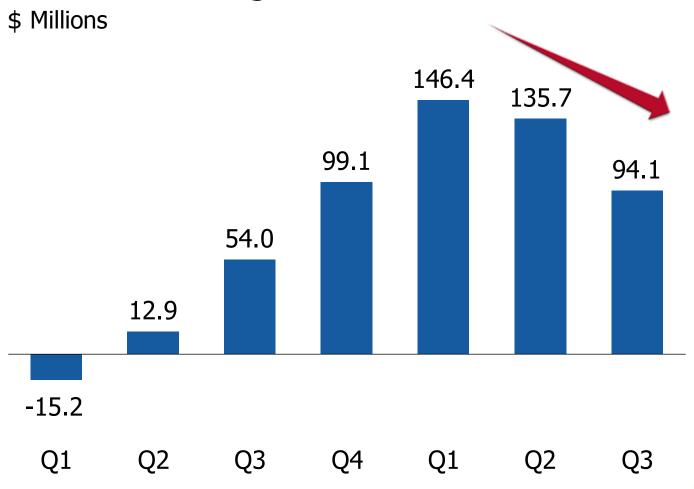




# 1. One Takeaway Point Per Slide







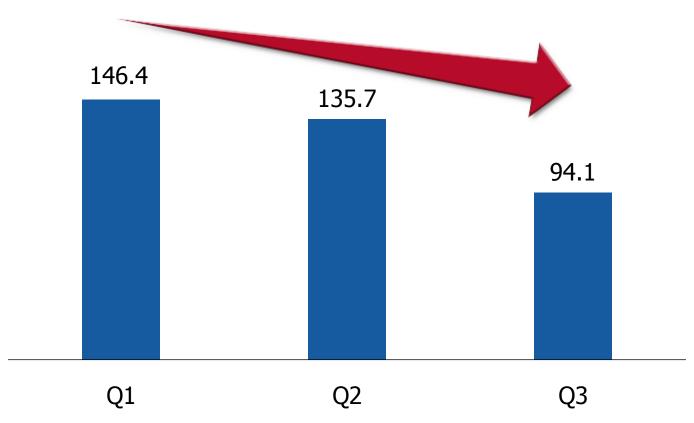


# 1. One Takeaway Point Per Slide



## Declining Bank Indebtedness







# How to Deal with the Person Who Wants Busy Slides

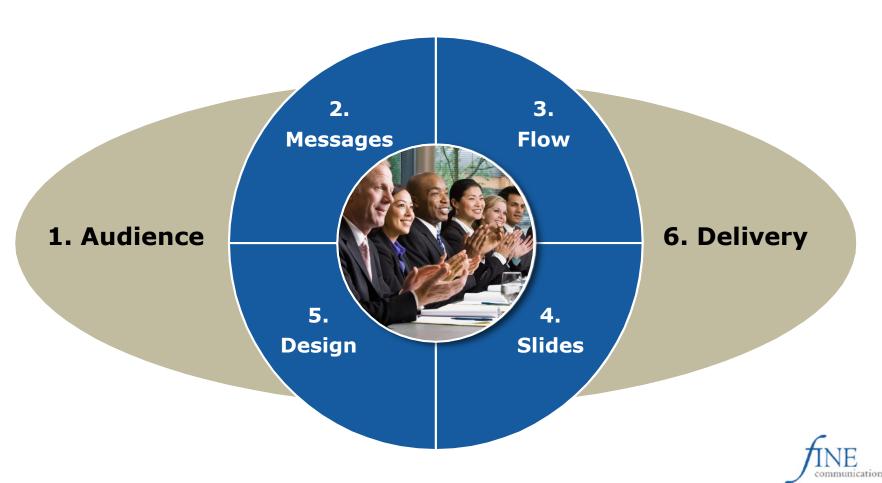


- Plan A
  - Ask the magic question -- what is the takeaway.
  - Simplify or move it to appendix.
- Plan B -- Compromise
  - Strong takeaway in title even if can't be persuaded to simplify content
  - Use builds on clicks to bring in the information



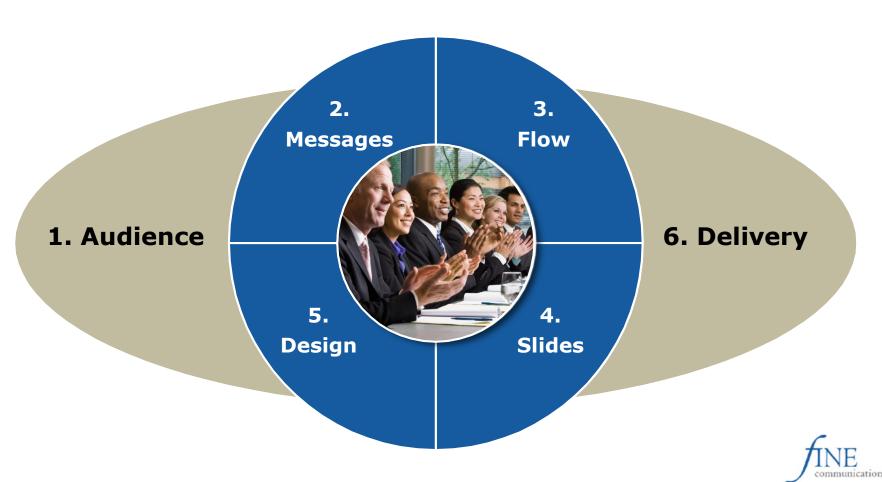
# Six Steps to A Compelling Presentation™





## Six Steps to A Strategic Communications Platform

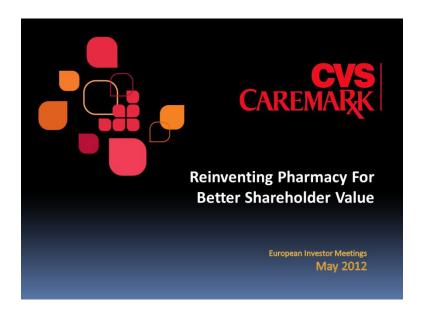




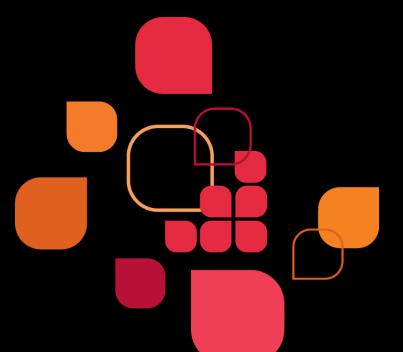
## Use Suitable Colors / Designs



- Maximize contrast readable slides
- Ensure content drives design not vice versa





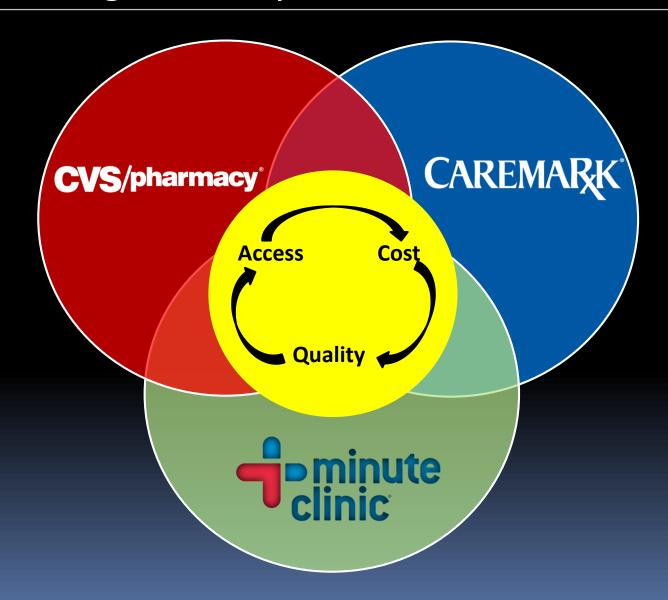


# CVS CAREMARK

# Reinventing Pharmacy For Better Shareholder Value

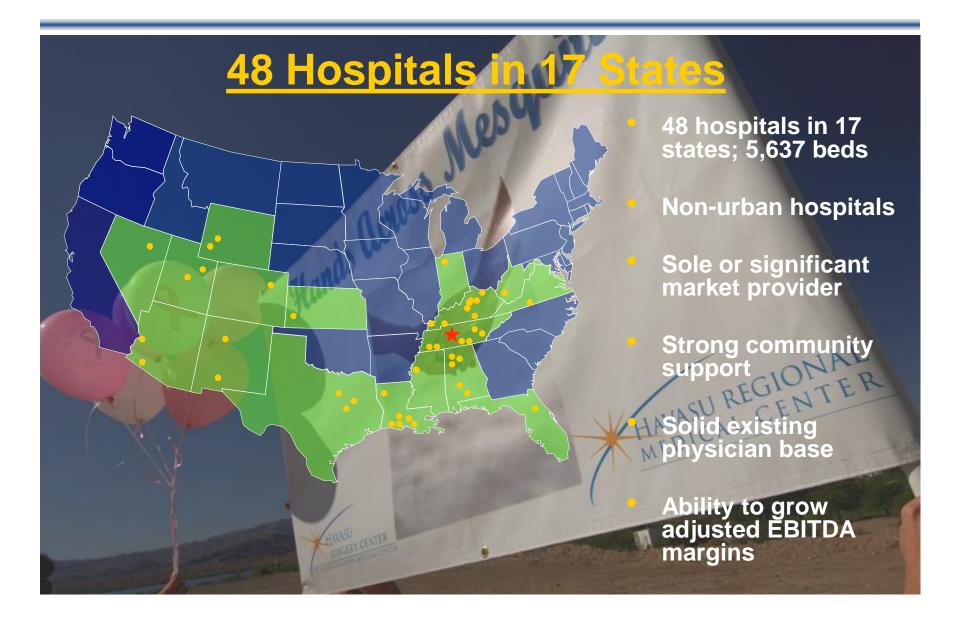
European Investor Meetings May 2012

## Reinventing Pharmacy For Better Health





## **Our Communities**



## **Diversified Geographic Presence**

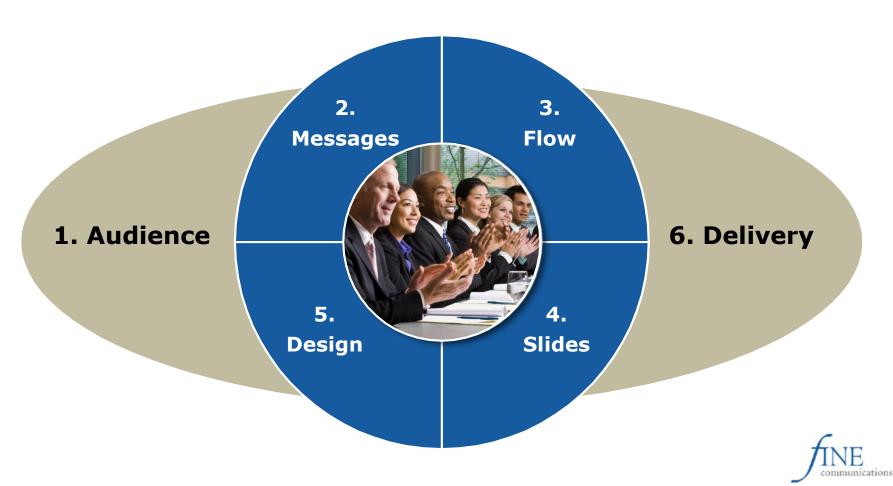


### **48 Hospitals in 17 States**



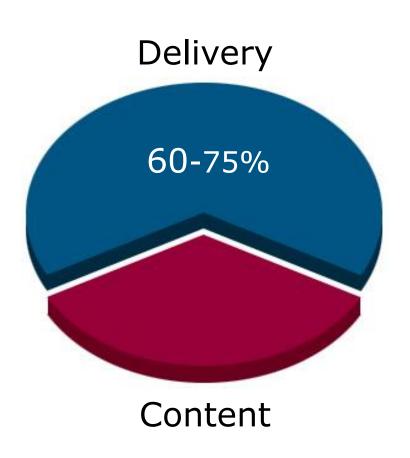
## Six Steps to A Strategic Communications Platform





# How Important Is Delivery?





- Body language
- Tone of voice
- Words



## Story Drives Delivery!

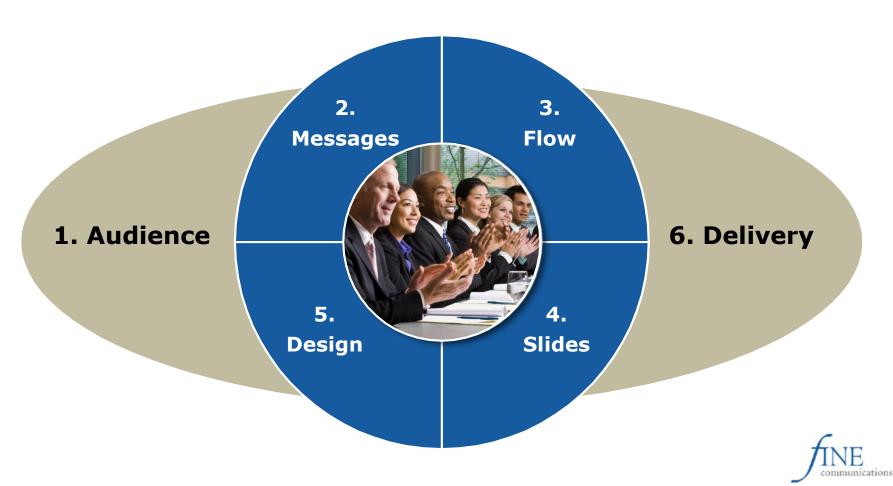


"When the story is right, the delivery itself tends to fall into place, almost magically so."



## Six Steps to A Strategic Communications Platform





# Top Five List of Pitfalls



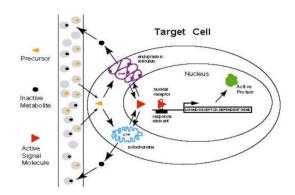
- Messages not clear
- 2. Too much of everything! APK





# Anxious Parade of Knowledge (APK) Syndrome





- And I want to tell you...
- And you should see...
- And we did this...
- And we discovered...
- And we were the first to...
- And no one else has...
- And my mother is very proud of me...



# Top Five List of Pitfalls



- 1. Messages not clear
- 2. Too much of everything! APK
- 3. Complex scientific / technology slides
- 4. Dull, monotonic delivery
- 5. Long rambling answers during Q&A





## A Compelling Presentation is a True Differentiator

In a highly complex world, a clear investment story is an incredibly rare commodity



## Six Steps to A Strategic Communications Platform



